Agenda 10-22-10

Friday, October 22, 2010
3:03 PM

Attendees: Debbie Carraway (sub for Dan Evans), Josh Gira, Daniel Henninger, Dan Green, Billy Beaudoin, Tom Farwig, Joey Jenkins, Wes Thibodeaux

1. Technical Updates (Billy):
    DLL exploit patch was pushed.
    Terminal Services; flag needed on all NCSU accounts created before 2008 schema update.
        -- needs to be approved via email; must be scheduled for offhours.
    2008 R2 baselines have been released and added to the domain (for those who wish to test; not currently applied at the NCSU level).
        -- better testing needed by OU Admins this time (to avoid the baseline updates we made for XP/Win7
        -- available for 2008 for 6 months; 2008 R2 made available yesterday .
        -- we need to **announce** their existence better; then **set a date** to push as default.
        Date set = Jan 31st.
            -- **Tom requests that we enable **Group Policy Modeling** for OU Admins to better test before / after. Billy will ask Derek to get this working.
    DC logs -- plans to dump into NCSU spleunk service.
    Wants to add "citrix.ncsu.edu" to the IE trusted sites. APPROVED.

2. SCCM (Billy):
    a. Back on track!
    b. OIT will purchase licenses to cover all NCSU owned hardware. ~$30K
    c. Billy proposes that we push the SCCM client to all domained computers.
        1) Josh -- make it a blanket; allow exceptions? What would these
    d. Initial policies / design via AD Policy Committee.
        i. How to handle offsite access
        ii. End user options / interactions
    e. Billy requests a group (task force) of folks to discuss / vet service creation questions (before, during, after setup of the SCCM service). Will announce and request volunteers.
    f. Hardware to be purchased and will likely live in DC 1/2

Dan: personal machines on the domain? No current policy that prohibits. We tell people not to, but more of a best practice than forbidden.

"The WolfTech Active Directory domain is used to manage University equipment. As such, no personal computers are to be added to the domain." POLICY APPROVED by Committee.
(needs to be incorporated into SLA / AD docs)

SCCM will be installed on all computers on the WolfTech AD domain.* POLICY APPROVED. (*Windows computers; will not install on Celerra / Macs / Linux joined to domain)
    -- security, compliance, incident, inventory reasons (not to mention the features it provides)
    -- will be made the default and the GP enforced
        -- we can still create an exception group for situations where it "breaks" something. (if the situation arises) Possibly have Sec&Compliance (plus DC Admins) control the group?

3. Software Task Force (Tom F):
    a. While the current docs are informative, committee noted that a much higher level overview would be desired by the AITD and for the SLA document.

4. SLA Docs (Josh):
    a. Notes that SCCM will need an SLA.
    b. The SLAs are out on Google docs. Need editing!!!