Agenda/Minutes 4/23/10

Friday, April 23, 2010
6:36 PM

Attending: Tom Farwig, Dan Green, Billy Beaudoin, Josh Gira, Dan Evans, Daniel Henniger, Joey Jenkins
Guests: Harry Nicholos, Susan Klein, Danny Davis

1. Brief Update from Technical Comm [Billy B]
   a. changes to the Default Domain Policy:
      i. enable ICMP echo
      ii. disable DNS registration
   b. Changes to the per-OS DDP's and Domain Controller policy.
      i. There was concern regarding the April 30th date. Suggested that we push back to the day after final Final Exams. [Derek has been informed]

2. Enforced ADToolKit Reports: DNS Errors
   Need to start sending daily/weekly maintenance emails to OU Admins. The first will be to identify computers that don't have their DNS setup correctly.

   a. Before we go live -- confirm those in college level don't get 20 different emails vs one large one.
   b. Idea of enforcing -- ok (OU Admins are used to this)
   c. Later suggestion -- computers w/o AV installed.

3. Updates from SubComms: Software, SLA
   a. SLA: first meeting soon; Josh taking over as chair.
   b. SW: closing on final draft for SW deployment steps. Tom will give Billy minutes / current draft for posting online.

4. Services -- Maintenance / Outage Timing [Dan H]
   a. CHASS would like it to become standard that all major upgrades to AD servers (AD, DFS, etc) be shifted to hours outside of normal working hours to alleviate enduser issues. After 8pm preferred on week nights. If weekends, and posted ahead of time, no late night restriction (debate ongoing on this -- endusers coming in to work on Sat/Sun won't be happy to not be able to do work).
   b. OU Admins are responsible for alerting their users of upcoming outages. They can't presume that their users are reading SysNews.
   c. OIT has formalized via Change Management Board. **Something to investigate longterm.**
   d. Communication is currently -- email goes out to AD list (as much ahead of time as possible). "hey, fyi" + Sysnews post (at least 3 days ahead of time).
   e. Guidelines based on the above need to become a part of the SLA/responsibilities of service admins -- AD DCs, WDS, WSUS, DFS, etc.

5. *"INTERACTIVE": Account security / who can login where. Details on the existing loophole. [Dan G]*
      i. *PUNTING in favor of HomeDir discussion.*

6. "Home Directory" attribute and OIT Storage [Dan E]
   a. Hoit declared 1GB of space for all endusers. You have UnityID, you get 1GB.
   b. [BB] Homedir attr is special. Citrix, other? Apps, read the attr above all else. It's a longterm "issue" that is discussed by AD admins (aka, something to watch out).
   c. Not asking for drive letter mapping.
   d. Does not redirect MyDocs automatically.
   e. Ex-Novellers are gunshy of "roaming profiles" -- which they equate with this. Need to explain diff.
   f. Set across the board. Units would decide what/if drive was mapped on their computers.

   What's gained?
   - Use of predefined env variable -- can then be used in automation processes.
     - In Labs -- desired to use for redirecting My Docs, etc.
   - Eventual move from AFS (longterm)

- Helps towards the goal of getting docs off of local computers.
- Free space from OIT for all Campus Users.

We're back to the "pilot" idea.
- -Who?
- -What usage scenarios need to be examined?
  - -Laptops offsite/roaming
  - -Desktop offsite
  - -effect of VPN usage for above
  - -internal campus desktop machines
  - -laptops onsite
  - -specific apps to consider?
- -ID any on campus ComTech firewalls
- -How to explain to OU Admins what all of this means.
- -How does Linux / Mac talk to this.
- -What default policies could be put in place to minimize any effect?
- -Stages of pilot -- offer to all OU Admins (give above usage scenarios); then select dept/college unit; before live across board.
- -Create Google spreadsheet; give testers access, have them signoff.
- -Throw out email to hied list to see if we get back any responses.

Need a single person w/ the responsibility of making sure all of this happens; guide the pilot.
- -Dan E agreed to do this.

7. *Best Practices for Storage [Josh] --- PUNTED*